

The Technology Management Network



Meeting Details

Project: The Technology Management Network
Meeting type: **Meeting no. 12: Optimising internal organisation and human resources for new technology**
Date: Thursday 23 May – Friday 24 May 2002
Venue: OMV Aktiengesellschaft, Gerasdorfer Strasse 151, Vienna, A-1210, Austria.
Local contact: Leo Bräuer, OMV, Phone: [43] 1 404 40 23501, Fax: [43] 1 404 40 9495
Coordinator: Chris Dudgeon, OTM, 44 Quarry Street, Guildford GU1 3XQ, UK
Phone: +44 1483 598000, Fax: +44 1483 598010, chris.dudgeon@otmnet.com
Hotel: Hotel Donauzentrum (Austria Trend Group), Wagramer Strasse 83-85, 1210 Vienna, Austria. Phone: [43] 1 203 55 45, Fax: [43] 1 203 55 45 183. Room rate: 79 euro/ night (inclusive of breakfast). Please confirm hotel requirements to Chris Dudgeon at OTM.
Dinner: There will be a dinner at a traditional Austrian restaurant in the centre of Vienna (Plachutta, Wollzeile 38, 1010 Vienna, phone [43] 1 512 15 77-0), on the evening of Thursday 23 May.
Travel/ Maps: By taxi (use airport taxi rank) it is ~30 minutes from Vienna airport to OMV's offices or the hotel (cost: ~40 euro each way). The hotel is a 10 minute taxi ride from OMV's offices (cost: ~20 euro). See map attached.

Proposed Agenda

<i>Day 1 (Thursday)</i>			
	<i>Coffee</i>		<i>from 08.15</i>
1.	Welcome and introductions		08.30
2.	Framework and objectives for the meeting		08.40
3.	Optimising internal organisation and human resources for new technology – an external perspective	Truls Thorstensen, EFS	09.30
4.	Optimising internal organisation and human resources for new technology – an operator perspective	TotalFinaElf	08.45
	<i>Coffee</i>		<i>10.15</i>
5.	Round table sharing of case histories/ issues/ problems/ processes and solutions related to optimising internal organisation and human resources for new technology & how this affects/ is affected by a company's technology strategy	All members, ~ 15 minutes each	10.30
	<i>Lunch</i>		<i>12.30</i>
	<i>Depart for Baumgarten</i>		<i>13.30</i>
6.	Tour of Baumgarten gas reception/ compression facilities		14.30
	<i>Transfer to Auerstal</i>		<i>15.30</i>
7.	Tour of Auerstal gas dispatching centre		16.00
	<i>Return to hotel</i>		<i>17.00</i>
	<i>Depart hotel for dinner in Vienna</i>		<i>19.30</i>
<i>Day 2 (Friday)</i>			
	<i>Coffee</i>		<i>from 08.45</i>
8.	Initial discussion and conclusions regarding lessons learnt and best practices		09.00
	<i>Coffee</i>		<i>10.00</i>
9.	Further discussion and conclusions regarding lessons learnt, best practices and critical success factors		10.20
10.	Project management issues: 2002 programme, membership, etc		11.30
11.	AOB		12.15
	<i>Meeting ends</i>		<i>12.30</i>

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Optimising internal organisation and human resources for new technology

As has happened so successfully at recent TMN meetings, it has been agreed that all TMN members will present about 4-5 overheads/ slides on their company's experiences/ lessons learnt/ best practices relating to the meeting topic, to ensure consistency and clear items for subsequent discussion. It is also proposed that one or two 'case studies' are included within these slides to bring the lessons learnt and best practices to life more effectively.

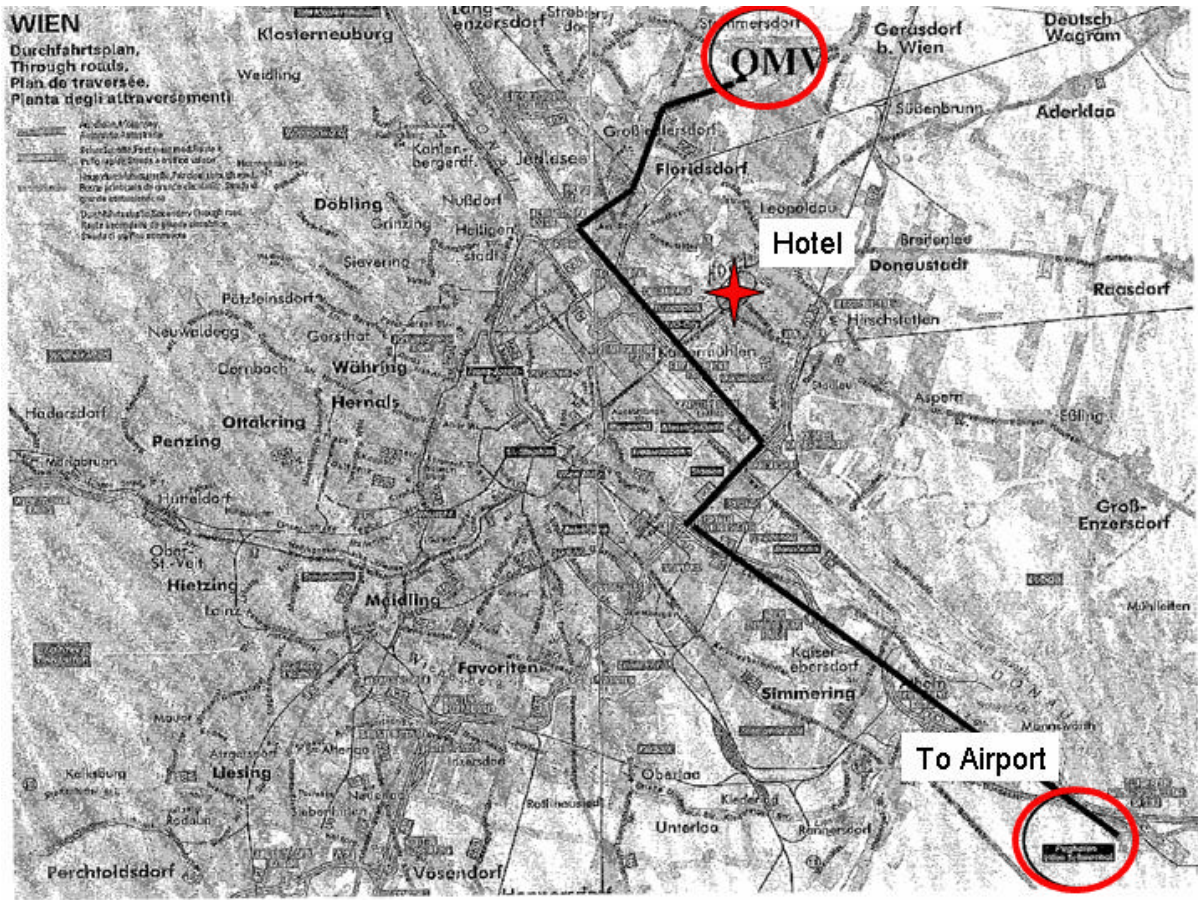
The topic for this meeting is 'Optimising internal organisation and human resources for new technology'. Therefore some initial points are set out below which some of you have indicated you would like to discuss, and it would be very helpful if you could all try to cover most - if not all - these points in your slides (as well as any other points you wish to include).

Proposed points are as follows:

- What internal ORGANISATIONAL STRUCTURE does your company adopt to ensure and promote technology development and application – and why?
- What role do in-house TECHNICAL EXPERTS play in this structure? What is your overall philosophy towards technical experts – e.g. in-house/ outsourced/ centrally-based/ asset-based etc. Why do you follow this approach? Are your in-house technical resources increasing or decreasing at the moment, and what is the background to this?
- How do you promote and disseminate technologies/ R&D products internally? Do you have TECHNOLOGY CHAMPIONS? If so, what is their role, and how does this process work?
- How does your company develop/ optimise RELATIONSHIPS AND LINKS between central R&D and business units?
- What has worked well – can you give some EXAMPLES OF SUCCESSFUL STRATEGIES?
- What CRITICAL SUCCESS FACTORS can you identify?
- How does your company MEASURE THE BENEFITS of the approach taken? What is your performance measurement system?
- What EXAMPLES OF SUCCESS and CASE STUDIES do you have?



Maps and Directions



1.